

NARI of Minnesota Code of Ethics



The National Association of the Remodeling Industry is committed to furnishing consistent and trustworthy service for our clients. To this end, each of our service providing members is pledged to abide by the following high standards of honesty, integrity, and responsibility in the conduct of business.

- 1) Promote only those products and services which are functionally and economically sound and which are consistent with objective standards of health and safety.
- 2) Ensure that all advertising and sales promotions are factually accurate with respect to product description, performance specification, and cost/benefit analysis. Avoid those practices which tend to mislead or deceive the customer with respect to competitive pricing, savings claims, or the nature and significance of contracts, warranties, finance agreements, completion certificates, lien waivers, or liability and workers' compensation insurance.
- 3) Write all contracts and warranties such that they are fair and mutually beneficial to all parties concerned, such that they are free of ambiguities or omissions which tend to obscure contractual obligations, and such that warranty terms and provisions are free of the capacity to mislead or deceive the customer as to the quality or longevity of the product or service.
- 4) Honor all contractual obligations until and unless they are altered or dissolved by the mutual consent of all contractual parties concerned, and fulfill those obligations in a reasonably prompt manner that is fair to all parties concerned.
- 5) Promptly acknowledge and respond to all customer complaints, and, in situations where complaints appear unreasonable and persistent, encourage the customer to initiate an approved third party dispute settlement mechanism.
- 6) Refrain from any act intended to restrain trade or suppress competition, and thereby promote the private enterprise system and its guaranty of equal rights for all.

By signing below the signer(s) hereby acknowledge that they have read the above NARI Code of Ethics and agrees they and their company will abide at all times and with all actions to the NARI Code of Ethics. The undersigned further agrees that any breach of the NARI Code of Ethics they or their member company make may result in their expulsion from NARI.

Company Owner or Officer: _____ Date: _____

Company State License Holder (if applicable): _____

Minnesota State Contractor License Number (if applicable): _____ Expiration Date: _____

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All NARI contractor applicants must sign and date the following statement below as a requirement:

The member company or qualified person currently has no open or unresolved administrative action(s) against the company with the Minnesota Department of Labor and Industry and that there are no outstanding court judgment(s) against the member company or qualifying person.*

Company Owner or Officer: _____ Date: _____

Company State License Holder: _____

Minnesota State Contractor License Number: _____ Expiration Date: _____

* Please attach a letter of explanation if there is an open or unresolved administrative action(s) against the company with the Minnesota Department of Labor and Industry or if there is an outstanding court judgment(s) against the member company or qualifying person.

Mail or fax this form to:

NARI of Minnesota
International Market Square
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Minneapolis, MN 55405
T: (612) 332-6274
F: (612) 332-7854